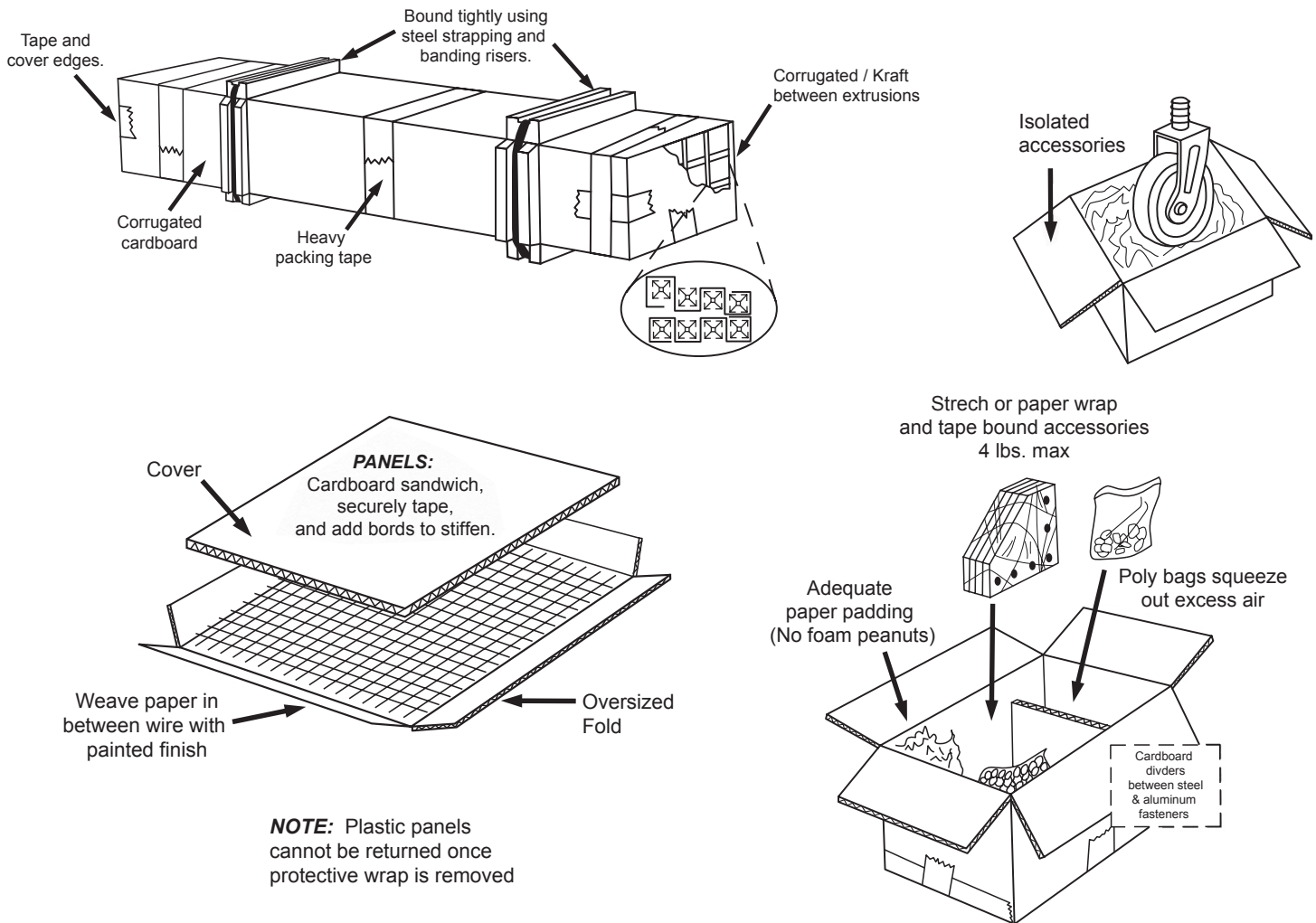


Return Goods Authorization Request

80/20 Inc. • 1701 South 400 E • Columbia City, IN 46725 • Phone (260) 248-8030 • Fax: (260) 248-8029 • www.8020.net

Follow these guidelines to assure that the product is returned in good condition for maximum credit.

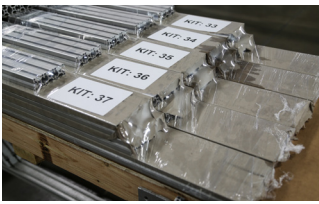


IMPORTANT:

- Avoid any metal to metal contact, or wrap tightly.
- Do not use any adhesive tape against metal parts-wrap with paper first.
- Avoid internal bundles over 4 lbs
- When in doubt, over wrap it or call (260) 248-8030.

Material	Packaging	Internal Cushion	Internal Divider
Cardboard (Corrugated)	Yes	Yes	Yes
Stretch Wrap (Polyethylene)	No	Yes (As Binder)	Yes (As Bundle Material)
Bubble Wrap	No	Yes	Yes
Foam Peanuts	N/A	No	No
Packing Tape	Yes	No	Yes (Only Over Kraft Paper)
Newsprint Paper	No	Yes (Crumpled)	Yes (Taped Bundles, Crumpled)
Stretch Wrap	No	Yes (Between Profiles)	Yes

Continued →



Instructions for returning bars.

Do

- Make sure each layer is separated with paper.
- Make sure bars are tightly bound.
- Make sure that cardboard covers all corners and edges.
- Re-use original packing materials when feasible.
- Make sure RGA # is clearly marked on outside of box.

Don't

- Do not band metal directly to the extrusion.
- Do not use any adhesive tape against the bars- wrap with paper first.

Most of the original cardboard and wood packing material can be re-used

Important: When in doubt, over wrap it, or call 260-248-8030. Following these steps will help ensure the bars arrive safely.



Instructions for returning panels.

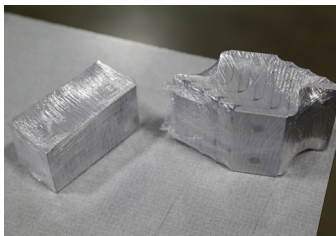
Do

- Make sure cardboard covers all the material.
- Make sure panels are secure and won't rub against each other.
- Make sure RGA # is clearly marked on outside of box.
- Add boards to stiffen box around panels when necessary.

Don't

- Do not band directly to the panels.
- Do not leave any corners or edges exposed.

Important: Plastic panels cannot be returned once protective wrap is removed! Make sure panels are covered with cardboard and securely packed. Following these steps will help ensure the panels arrive safely. When in doubt, over wrap it, or call 260-248-8030.



Instructions for returning parts and accessories

Do

- Make sure parts are wrapped with paper, or tightly wrapped with stretch wrap.
- Limit weight per box to around 40lbs. for UPS and FedEx.
- Limit weight per box to around 50 lbs. for truck shipments.
- Re-use original packing materials when feasible
- Make sure RGA # is clearly marked on outside of box.
- Make sure box is packed tightly with filler paper. (if you shake the box and nothing rattles, the box is packed correctly.)

Don't

- Do not allow any metal to metal contact with parts.
- Do not use foam peanuts.
- Do not use any adhesive tape against metal parts- wrap with paper first.
- Do not use newsprint as a wrap directly around aluminum parts. This leaves print on the parts. (Use newsprint as filler paper.)

Important: If parts have been used you might not receive credit or a partial credit may be issued. When in doubt, over wrap it, or call 260-248-8030. Following these steps will ensure the bars arrive safely.



Make sure RGA # is clearly marked on outside of box